



BI-ANNUAL
REPORT

2019-2020



CARITAS
HELLAS

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VISION & MISSION



A FEW WORDS

A FEW WORDS

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YOUNG CARITAS



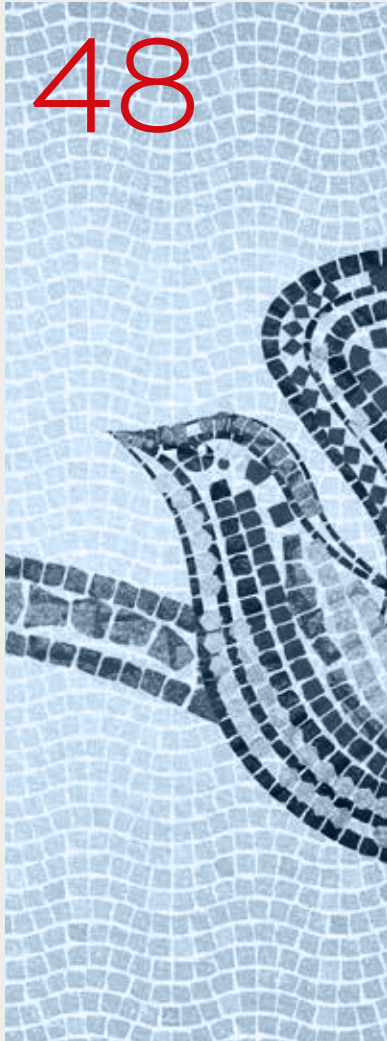
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ABOUT

CARITAS

VISION & MISSION



“Every crisis calls for vision, the ability to formulate plans and put them rapidly into action, to rethink the future of the world, our common home, and to reassess our common purpose.”

Pope Francis

VISION & MISSION

Caritas Hellas aims to put the **Gospel message of Love and Justice in practice**, for an **integral human development**, with emphasis on Individuals and Groups of people who need help **without any discrimination**. The purpose of the Organization is to create and implement **actions and programs of humanitarian and philanthropic content**, as well as to develop a **spirit of solidarity within society**.



CARITAS VALUES

SEE JUDGE ACT

Caritas is inspired by the Gospel and the Catholic Social Teaching. The **inviolable dignity of the human person** is its essential guiding principle.

Caritas has a heartfelt commitment to analyse and fight poverty and social exclusion. The network promotes **true integral human development, social justice and sustainable social systems.** Therefore, Caritas advocates for and with people in need in order to transform society into a more just and inclusive civilization. Caritas opposes every form of oppression and is **committed to justice.**

Guiding Values and Principles

- Centrality of the person
- Solidarity, fraternity and gratuitousness
- Peace and development
- Religious freedom and cultural diversity
- Cooperation and subsidiarity
- Professionalism and heartfelt concern
- Ecological stewardship

More precisely Caritas Hellas focuses on:

- The provision of social services, counselling, moral and psychological support.
- The provision of financial and material support.
- The promotion of the spirit of solidarity and volunteering.
- The development, design and implementation of actions and programs that contribute to combatting poverty and social exclusion of individuals and vulnerable population groups.
- The cooperation with other Charities, Non-Governmental Organizations and other Organizations, to promote dialogue and develop networks with the Society, the Greek State, European and International Organizations, in order to achieve the goals of the Association.
- The motivation of society, the Greek State and the international community to take the appropriate measures to tackle poverty and social exclusion

“

Even in the developed world, the effects of unjust structures and actions are all too apparent. Our efforts must aim at restoring hope, righting wrongs, maintaining commitments, and thus promoting the well-being of individuals and of peoples.

Pope Francis



A FEW

WORDS

It is with great pleasure that I present the biennial report of Caritas Hellas 2019 – 2020.

More than ever, we recognize, as part of one human family, that the planet is our common home, a home that we should take care of with love and respect for creation, under God's Gospel.

War, conflicts, poverty, climate change, injustice and human rights' violations are parts of the reality we struggle to change in our mission to leave behind a better world for the generations to come.

The Covid -19 pandemic has affected the lives of billions of people but most of all the lives of the people we are committed to serve and accompany, the lives of the most vulnerable and marginalized. It also reminded to us all, how vulnerable we are despite our differences and how, only through solidarity and care for the other, we will be able to overcome this new universal crisis.

While 2020 was a year where we all "stayed home", I would like to express my deepest gratitude and appreciation for all Caritas Hellas' workers that continued supporting and accompanying the people we serve with the same commitment and day to day presence on their side, finding innovative ways to communicate, to inform, to visit, to guide, to interact, to keep reminding them that they are not alone.

I would also like to thank all partners, donors, organizations, institutions, and members of the Civil Society with whom we collaborated in order to accomplish the work reflected in this report.



A handwritten signature in blue ink, appearing to read 'Fr. Antonios Voutsinos'.

Fr. Antonios Voutsinos
President of Caritas Hellas

A FEW

WORDS



Despite the great challenges humanity is facing the last 2 years, it is always an inspiration seeing more and more people willing to overcome obstacles and to build bridges of hope and solidarity. In a world where conflicts, violence, human rights violations, climate change, economic crisis result in more than 80 million of people becoming forced to leave their homes in a desperate effort for a better future, Caritas Hellas is committed to continue its work for the benefit of the poor, the vulnerable and the marginalized members of our human family.

But doing good is not enough, not if it is not perceived as a holistic way with aim to restore dignity, self-respect and physical and psychological well-being of the persons we accompany and serve.

In Caritas we believe that the communities, the people we serve but also staff and volunteers should feel and be safe in every aspect of our work. Pope Francis clearly is asking us:

“to strengthen even more the institutional and regulatory framework to prevent and to counter abuses against minors and vulnerable persons so that there exist a community respectful and mindful of the rights and the needs of minors and of vulnerable persons, as well as being vigilant in preventing any form of physical or psychological violence or abuse, abandonment, neglect, ill-treatment or exploitation that may occur either in interpersonal relationships or in shared spaces and facilities...”

For Caritas Hellas as an organization, 2020 was also the year of focusing on our Safeguarding Policy and procedures. Updating the Code of Conduct for our staff and volunteers, developing clear and safe reporting mechanisms, working on our Whistle-blower & Anti-Harassment Policies, adapting safe-recruitment methods, as well as developing Caritas Hellas' Accountability methodology and tools, are some of the necessary steps in a continuous process to become more and more efficient, accountable and transparent while fulfilling our mission.

We are grateful to Caritas Internationalis, Caritas Europa, CRS and Caritas partners that supported all the steps of the way!



Maria Alverti
Director of Caritas Hellas



ACTIVITIES & PROGRAMMES

COVID 19
OUTBREAK & RESPONSE



“ Our post-pandemic world will necessarily be different from what it was before the pandemic. It is that world which we must now build, together, starting from the recognition of past mistakes.

Pope Francis

COVID19 pandemic has affected the global population and economy in unprecedented scale. By the end of 2020, more than 1,8 million people had lost their lives worldwide, more than 83¹ were infected and hundreds of millions suffered by the medical, societal, and financial impact of the crisis. Social distancing, hygiene protocols, the adoption of e-services from private and public providers have all played an important role as to how, where and when humanitarian assistance can be provided. In Greece, since February 2020 and the first recorded case and by 31/12/2020, 4.838 people have lost their lives and 138.850 cases of infected people were recorded by the National Public Health Organization (EODY²).

CH COVID19 Response

Harmonizing with the altering competent authorities' guidelines, CH has made significant and constant efforts to continue providing uninterruptedly services in all its active programming. Parallely, CH has provided crucial support to refugees and other vulnerable groups by disseminating important information in relation to the access to healthcare, the measures in place during the two lengthiest in Europe national lockdowns and any deriving rights and obligations for either the vulnerable among the general population in various geographical locations or the refugees residing in quarantined camps. During the lockdowns CH, in coordination with donors and partners, quickly expanded its own e-servicing possibilities when applicable via digital tools and platforms and facilitated the access of vulnerable people to e-services of the quickly transforming wider public sector (tax office, social security authority, Ministry of Interior various platforms, etc)

CRF17 - 2020

In close collaboration with Caritas Internationalis, CH has been one of the MOs that applied and received emergency funding to design and implement a COVID19-response program via the Dicastery for Promoting Integral Human Development & Caritas Internationalis COVID-19 Response Fund. More specifically between June and September 2020, CH provided financial assistance and psychosocial support to single parent families in Athens who have lost their income during the COVID19 outbreak. Following an open call and a clear to the participants transparent application evaluation process, CH provided financial assistance to 255 single parent families, organized interviews with all 266 applicants and proceeded with 209 referrals of families to long term support.

1. Data retrieved from WHO official website
2. Data retrieved from EODY official website

ACTIVITIES & PROGRAMMES

FRONTLINE RESPONSE
IN THE AEGEAN





In a few sea miles distance from the Turkish shores, Aegean islands have been since 2015 the main entrance point for refugee families into Greece and Europe. Images of heartwarming solidarity of the islanders rescuing refugee children from raft boats, have over time been replaced by less inspiring reactions as the political, socioeconomic and infrastructural management of the refugee crisis influenced the everyday of the local communities and the stranded refugees. The footage of the fire that destroyed Moria and the burning of Samos camp made the tour of the world and marked the beginning of a new era for the management of the frontline refugee crisis response that brought increased security, controlled entrance camps and reports on alleged push backs. Constantly alert of the ever-changing environment, Caritas Hellas, in Lesvos, Chios, Kos and Rhodes, following closely the needs on the ground, has carefully planned consecutive relief programs that covered from basic needs and NFIs, to accommodation and psychosocial support. During 2019-2020, Caritas Hellas continued its front-line programming on the islands Lesvos, Chios and Samos, building on the previous years' experiences and lessons learned.



ACTIVITIES &

PROGRAMMES

FRONTLINE RESPONSE IN THE AEGEAN

18,260

PEOPLE SERVED

2019-2020



Lesvos

Caritas Hellas has been present on Lesvos Island since November 2015, answering to the on-going needs of the refugees and asylum seekers in the island.

Since 2017, with the support of the German Ministry of Foreign Affairs and Caritas Germany it has been working in Kara Tepe open official accommodation site. Caritas Hellas has developed a holistic psychosocial support mechanism aiming at improving the social and emotional well-being of the served population. Moreover, a Women Safe Space and an Activities Space for Men had been operating in the site, where people could socialize and participate in educational and recreational activities. During the biennium 2019-2020, 2,540 have utilized the provided services within Kara Tepe open official accommodation site.

As of April 2020, in response to the increased health concerns due to Covid-19 pandemic, Caritas Hellas has expanded its services in Lesvos; with the support of the international network of Caritas, a new set of interpretation services was introduced, aiming at facilitating the accessibility of refugees and asylum seekers to primary health care units.

Following the devastating fires in Moria in September 2020, Caritas Hellas responded promptly and effectively to the emergency; in cooperation with local, national and international stakeholders, it directly initiated NFIs distributions and proceeded with the provision of sanitation facilities in the new site. A new mobile social support team was formed, offering support, providing basic information and identifying needs of the population accommodated in the new temporary RIC Lesvos.

More than 12.500 people have accessed the provided NFIs, 4.152 have accessed the interpretation and social support services, while 1.065 have utilized the sanitation facilities.

In November 2020, Caritas Hellas with the support of UNICEF has introduced a set of psychosocial support services targeting the women and adolescent girls residing in RIC Lesvos. The designed activities aimed at empowering them, at enhancing their safety and at improving their wellbeing. Offered services included: group and individual psychological sessions, social support and case management, information sessions and educational activities. Until December 2020, 280 women and girls have utilized the provided services.



“I am Najibe from Afghanistan. We left Iran with my blind husband and our 3 year old son in order to find a peaceful place to live with dignity. We are from the lucky ones because we live at Kara Tepe. I spend my time in the safe for women pace of Caritas Hellas. There, I feel happy and forget all my problems. I will never forget what the Greeks are doing for us.”



“I am Maslem and my wife Shiriyaz and we come from Iraq. We decided to travel to Europe with our four kids for safety. We live now in the camp Vial in Chios. Thank you, Caritas, for helping us to get to the hospital with the qualitative help of interpreters. We feel safe to be transported with your service.”

3,700
PEOPLE SERVED

2019-2020

Chios

Caritas Hellas has been present in the island of Chios since 2015 providing first line relief to the refugees and asylum seekers in the island. Its programming focuses on the amelioration of Health and Living Conditions of the population residing within the Reception and Identification Centre (RIC) of VIAL.

Activities have been funded by the international network of Caritas and included: transportation service to the local hospital, psychiatric support, interpretation services offered to the local hospital of Chios as well as distributions of hygiene items and other NFIs.

In the period 2019-2020, 3,710 transportation services to the local hospital have been conducted, and 672 psychiatric and 4,860 interpretation sessions have taken place. Moreover, more than 26,500 hygiene items have been distributed. In total 5,400 people have accessed the provided services.

Samos

During the summer of 2019, the island of Samos has seen a great rise in refugee arrivals. Caritas Hellas delivered a large quantity of personal and baby hygiene items such as shampoos, soap, diapers, and baby wipes, responding to the urgent pleas of the refugee camp authorities for support, at a time when the camp had exceeded thrice its capacity. Items were procured by a local vendor to support the local economy. The initiative along with a series of other important interventions presented in other sections of the Annual Report was funded by Caritas Poland and the Dicastery for Promoting Integral Human Development founded by Pope Francis.

ACTIVITIES &

PROGRAMMES

FRONTLINE RESPONSE IN THE AEGEAN

Visit of representatives of the Holy See

In May 2019, a high-level delegation of the Holy See visited Lesvos, in order to be informed regarding the refugee and immigration issues that His Holiness Pope Francis is particularly concerned of. The visit was a follow-up of the visit of Pope Francis to the island of Lesvos in April 2016. With the intention of expressing the interest of the Holy Father to asylum seekers and refugees in Greek camps as well as reviving feelings of solidarity in Europe, Cardinal Konrad Krajewski, Almoner of Papal Charities, along with the rest of the delegation, visited the camp and hot spot of Moria and the Kara Tepe camp in Lesvos.

The Cardinal on behalf of His Holiness Pope Francis decided to assist Caritas Hellas with 100,000 euros. "The Holy Father supports Caritas Hellas with 100,000 euros to secure basic needs, but Pope Francis primarily wants to build a bridge for a better life for these people," said Cardinal Konrad Karajewski.

Project supported by Holy See

Following on the Papal donation, CH has moved with the immediate implementation of a project whose core priority has been to further support the refugees and migrants located in Greece and to bridge imminent gaps in relation to the constantly emerging needs of those located in Athens and in the Aegean islands of Lesvos, Samos and Chios.

With the support of the Holy See a bundle of various services has been developed focusing on the provision of safe accommodation in Athens, facilitation of access to psychiatric support and primary healthcare services in Chios and the organization of educational activities in Lesvos. Moreover, distribution of hygiene items and other NFI's has taken place covering daily and on-going needs of the population in several geographical locations. At the same time, in the context of the project, diocesan Caritas' means were enhanced and complemented to continue their valuable work. Among the additional activities implemented there have been distributions of hot meals or other necessities and material support offered to the homeless and most vulnerable members of the local communities.

12,250

PEOPLE SERVED

2019-2020



My name is Mohammad Reza Marivi, I am originally from Afghanistan. I arrived in Lesvos one year ago. I thought Europe would be a safe place for me and my family. I am here in Kara Tepe site with my wife and my 5-year-old son. My job was a tailor. I am learning English and Greek in Caritas Hellas Language Centre in Kara Tepe. It's great because with English I can communicate with Greek people and people from other nationalities. It helps to get a job, to communicate when going to the doctor's, to psychologist, to lawyers, to UNHCR, to other organisations or when you go shopping.

“

Wars only affect some regions of the world, yet weapons of war are produced and sold in other regions which are then unwilling to take in the refugees generated by these conflicts.

Pope Francis





“ *Our shared response may be articulated by four verbs: to welcome, to protect, to promote and to integrate.*

Pope Francis



ACTIVITIES &

PROGRAMMES

ACCOMMODATION & INTEGRATION

Being one of the steadiest responders of the refugee crisis since 2015, Caritas Hellas has invested in capacity building and large-scale services programming in close collaboration with Catholic Relief Services. In this capacity, Caritas Hellas and Caritas Athens are the implementing partners of CRS, a direct partner of UNHCR and IOM in the two major nationwide support programs for asylum seekers and recognized refugees. Caritas Hellas has been maintaining more than 1800 accommodation places in Athens and Thessaloniki in the context of UNHCR's Program ESTIA since 2016 and was among the actors who continued the provision of the services following the change of the leadership from UNHCR to the Ministry of Migration in September 2020. Since July 2019, Caritas Hellas is also implementing accommodation and educational activities in Athens and Thessaloniki in the context of IOM's Project HELIOS, the first nationwide project for the integration of recognized refugees to the Greek society.

ACTIVITIES & PROGRAMMES

ACCOMMODATION & INTEGRATION

Urban Shelter Program

The Accommodation Program of Caritas Hellas/Caritas Athens, in partnership with CRS is part of the nationwide ESTIA 21 Program of the Ministry of Migration and Asylum and has been part of the UNHCR "ESTIA" program until 30/8/2020.

ESTIA 21 provides safe accommodation and social support to vulnerable groups of asylum seekers in Greece. A separate cash assistance program lead by UNHCR and implemented by CRS/IFRC is supporting beneficiaries to cover their basic needs.

More specifically, Caritas Hellas provides accommodation in apartments, psycho-social support through direct case management and referrals to available services, support for school enrolment, guidance on acquisition of legal and administrative documents for accessing public services and legal employment, accompaniment to services, integration assistance through educational programs and linking to job opportunities.

Participants are supported through individualized plans, focusing on both the immediate needs as well as the long-term goal of integration and autonomy. These comprehensive services are provided through multifunctional centers in the heart of Athens and Thessaloniki.

Urban accommodation provides a normal daily life to refugees and asylum seekers, while cash assistance restores dignity as participants are empowered to make choices according to their needs.

2,057
ATHENS
PEOPLE SERVED

2019-2020

1,940
THESSALONIKI
PEOPLE SERVED

2019-2020

Born and raised in Kamuli, Uganda Maureen Mukuba is my name. I arrived in Lesbos in 2017 from there I was brought to Thessaloniki. Caritas offered me shelter and support, but the most important, helped me integrate into the Greek society. Fall 2017 marked the beginning of the "camp to campus" program which provides to refugees in Greece the opportunity to attend university. Thanks to my social worker I was registered and awarded a full scholarship to pursue a bachelor's degree and I'm now in my second year of the BSc in International Business.



I am Nabil and I come from Iraq. I came to Europe in order to find peace, safety, and better future for my family. I live now in Kallithea with my family. Thank you, Caritas, for helping me enroll my children in the public school and meet the medical needs of my family. My wish is to open a traditional Iraqi restaurant as I had in the past.



I am Beheshta Qalandar Khan and I come from Afghanistan. I decided to come in Europe because in my country, the situation is not good in too many ways. I live now in Athens with my 2 children, in a calm neighborhood at Petralona. Thank you, Caritas Hellas, for teaching me the Greek language, giving me the opportunity to write, speak and communicate, having at last a greater level of independence. My goal is to find a job and be able to stay here in Greece.

8.017
PEOPLE SERVED

2019-2020

26,868
SERVICES



HELIOS Project

Since June 2019, IOM, in close collaboration with national authorities and experienced Partners, through the HELIOS (Hellenic Integration Support for Beneficiaries of International Protection) project aims at promoting the integration into the Greek society of people under international protection currently residing in temporary accommodation. Caritas Hellas and Caritas Athens have engaged since the kick-off of the Project as implementing partners of IOM's direct partner, CRS.

The teams in close collaboration with CRS and IOM have been among the first to visit camps in Attica and North Greece to inform and enroll eligible recognized refugees while at the same time IOM and other partners spread the news and services of the project throughout Greece. During 2019 and while Integration Learning Centers, including the one of CRS-CH in Athens, were set up across Greece, CRS-CH engaged in supporting the project participants towards independent accommodation in apartments rented on their name in a step by step process, by guiding them to become lease-ready, by facilitating their communication with apartment owners and cohabitants and eventually by completing all the processes for the rental subsidies and the beginning of their monthly reimbursement. By the end of 2020 thousands of recognized refugees registered with HELIOS started moving into their new homes and had the chance to attend intensive 3hour classes on Greek language learning, cultural orientation, job readiness and life skills that would last 6 months. Following the path of the public educational institutions, HELIOS has also created an online educational platform which has proven invaluable during the lengthy lockdowns as it gave to students the possibility to continue their education online. HELIOS has offered and continues to offer more. Complementary services include employability support, integration monitoring and sensitizing of the host community.

ACTIVITIES & PROGRAMMES

COMMUNITY ACCOMMODATION



718
PEOPLE SERVED

2019-2020



Neos Kosmos Community Shelter

In Neos Kosmos district, a neighbourhood of Athens with a longstanding history of accepting migrant population, Caritas Hellas runs a versatile community shelter project in collaboration with the Armenian Catholic Ordinariate and Comunità Papa Giovanni XXIII. Safe and dignified accommodation is provided to several refugees, migrants and vulnerable Greeks and a bundle of interconnected services is offered, including assistance to meet basic needs, family counselling, daily afterschool educational classes and activities for children as well as community outreach activities. The key component of the project's approach has been a shift of paradigm from standardised and individualized accommodation assistance to the creation and operation of a community model, guided by the principles of multiculturalism and interreligious dialogue. The success of this project lies in the sensitization of the local population through the implementation of joint activities which facilitate the harmonious cohabiting and integration of the served population. As a result, a strong feeling of belonging is created to the hosted families who feel welcomed, safe and empowered in their new home. Over the course of 2019, more than 200 people have been hosted within the sheltering premises and 718 adults and children have participated in different kinds of cultural, recreational, educational and social activities.

The project is supported by Caritas Germany, Caritas Italiana and the Apostolic Nunciature of the Holy See in Athens, Greece.



My name is Sayda and I come from Syria. I arrived in Greece with my husband after the outbreak of the war, in October 2017. I feel myself lucky that we were placed in the Neos Kosmos Community Shelter. Through the unconditional support that I have received by Caritas Hellas, I managed to deal with all the daily challenges and paperwork. Most important of all, is that I found a new family here in the Shelter; a House made of love and dreams



"I love coming to the afterschool classes because I learn many things and I meet my friends. I am happy when we visit museums and go for excursions in Athens because I have activities with my friends....I go to primary school and I love math; my teacher says that I am doing very well at school... I want to become a mathematician and help other people to learn".

Kafia, a nine-year-old Iraqi refugee, is hosted in the Neos Kosmos Community Shelter, goes in primary school and attends the supplementary educational classes



“The poor need our hands, to be lifted up; our hearts, to feel anew the warmth of affection; our presence, to overcome loneliness. In a word, they need love.

Pope Francis



ACTIVITIES & PROGRAMMES

SOCIAL WORK & SOCIAL INCLUSION

Achieving inclusion is a life's work for many excluded people. Caritas Hellas has invested greatly in holistic inclusion and is currently one of the major actors in the design and implementation of comprehensive employability services for different target groups. In this challenging path to self-sustainability it is fundamental to help people in difficulty to assess their talents, expertise and options with realism and support their efforts to become economically independent by providing targeted professional aid, a temporary safety net of financial or material aid, "push actions" aiming at strengthening the resilience and skills of the people we serve and "pull actions" for facilitating their access to the labor market.

ACTIVITIES & PROGRAMMES

SOCIAL WORK
& SOCIAL INCLUSION

3,770 PEOPLE SERVED

2019-2020



Caritas Hellas Social Inclusion & Employability Center, Municipal Market of Kipseli

Livelihoods support has been the priority of the vision and the orientation of Caritas Hellas, as it forms the core element for reaching self-reliance and achieving independency and a dignified living. The Centre for Social Integration and Employability (SIE) has been operating with the support of Caritas Switzerland and since March 2020 Caritas Austria, within the first Municipal Market of Social Economy in Greece, in the most multinational district of Athens, Kipseli.

More than 3.700 people have utilized its services, receiving social support, accessing financial

counselling and following Greek and English classes. Employability services include: One-to-one and group job counselling, soft skills trainings, one-to-one entrepreneurship counselling and group sessions, as well as vocational training courses. Psychological empowerment groups for men and women run on a weekly basis, supporting the well-being and daily life of the participants.

Many multicultural events take place within the Municipal Market in the context of cultural visits to museums, archaeological sites etc.



"I am Katerina Ntali, I am Greek, and I live in Kypseli, Athens. I visited Caritas Hellas' SIE Center to get support on a personal problem. Hence, I decided to attend English classes and the women's psychosocial empowerment group, where I had the opportunity to share personal experiences and emotions with other women. The way I see people of other nationalities has radically changed: I feel great and calm around them. I have made friends with women from Cameroon, Congo, Turkey."

Social Spot in Neos Kosmos, Athens

The Social Spot of Caritas Hellas in Neos Kosmos has been successfully operating since July 2017, with the support of the German Ministry of Foreign Affairs and Caritas Germany. Offered services include: social and legal counselling, job counselling, Greek language lessons, entrepreneurship trainings, vocational trainings, educational seminars, financial counselling, and administrative support.

Moreover, various cultural activities have been organized and different activities group have operated, including the "Discover Athens group" which offered short tours in Athens city center, an acting group, a painting group, a chore group and a women's recreational and empowering group.

The Social Spot of Neos Kosmos is an alternative open space where ideas grow, and communication is established. With more than 14.800 people having accessed its services since the beginning of its operation it has become a point of reference to the served population and to all relevant local and national stakeholders.



My name is Abbas Heidari I am 27 years old and I come from Iran. I came in Greece 4 years ago for a better future. In Caritas Hellas Social Spot, I have participated in the photography group, in Discover Athens group and the theatrical group. Now I am a student in the Greek lessons and my Greek are getting better and better every day. My goal is to study in a Greek university.



8,230
PEOPLE SERVED

2019-2020

ACTIVITIES & PROGRAMMES

SOCIAL WORK
& SOCIAL INCLUSION



Social and Solidarity economy - ELBA

ELBA is a joint, inter-Balkan program for the promotion of social economy proposed and implemented by the Caritas network in South East Europe (Albania, Bosnia and Herzegovina, Bulgaria, Greece, Kosovo, Northern Macedonia, Montenegro and Serbia). The national Caritas in the South East Europe involved in the implementation of Social Economy initiatives, have identified a common vision and a joint strategy related to “Elba 3”. This aims at creating, developing, increasing the value-chain in the region, by investing not only in the financial capital but also the physical (assets), the human (capacities and competences of the people), the social (relationships), the institutional (links and partnerships with institutions), the natural (environment) and the spiritual capital (moral and spiritual values).



ShediArt

ShediArt is a programme of “Shedia” organization that won the previous ELBA tender and it supports the homeless people, in various ways. The main goal of ShediArt is to create opportunities for activation, further education and training, while creating employment prospects for our fellow citizens who are homeless or below the poverty line (long-term unemployed, inactive people living under threat eviction, etc.) and are experiencing social exclusion. In this framework “ShediArt”, through the art of upcycling (the reuse and redesign of unsold “Shedia” street magazine volumes by transforming them in high aesthetic and quality products) is contributing to the environmental as well as the social impact of the project.

1,146

PEOPLE SERVED

2019-2020

Livelihoods Program

Caritas Hellas, Caritas Athens & CRS provide economic and social integration opportunities to asylum seekers and refugees accommodated in Athens, complimentary to services provided by the Accommodation Program. The main goal of the project is to support people in achieving self-reliance and live their lives in dignity. Livelihoods Program is funded by CRS (Catholic Relief Services) and LDS (Latter - Day Saints Charity).

The Livelihoods Program provides Greek language classes, seminars on soft skills, cost of living in Greece, individual or family household budget management plan, personal and professional empowerment that includes educational sessions and vocational trainings, preparation for entering the job market and CV writing. It also links participants directly to job opportunities, and provides continuous support after employment, social activities, and community mobilizing/empowerment sessions.



I am Sarah and I'm from Afghanistan. My husband and I decided to come to Europe in search of peace and safety for our children. We live now in Athens with our three children. Thank you, Caritas, for helping me find the ideal job. My goal is to stay in Greece and see my children grow up in safety and dignity.

ACTIVITIES & PROGRAMMES

DISASTER RESPONSE

1,175
PEOPLE SERVED

2019

Response to the Wildfires in Athens

Caritas Hellas is mandated to respond to humanitarian crises caused by natural disasters, human interventions, and the effects of climate change.

In this capacity, in 2019 it continued its projects in support of those affected by the wildfires of July 2018, offering assistance to the most vulnerable families. With the support of the international network of Caritas, the Dicastery for Promoting Integral Human Development, Bodossakis Foundation and Coca-Cola Foundation, Caritas Hellas has provided financial and psychosocial support to the population of the affected areas of Marathonas and Rafina-Pikermi municipalities.

Cash assistance interventions based on predefined vulnerability criteria, one to one counselling and group information sessions, support in accessing available benefits as well as distribution of food and non- food items were among the offered services.

Caritas Hellas implemented the program in close collaboration with the Foundation for the Child "Pammakaristos" and Caritas Divine Providence.



ACTIVITIES & PROGRAMMES

EU RESEARCH

NADINE EU H2020 Project

NADINE



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement N° 822601



NADINE is a three-year Horizon 2020 innovation project which aims to develop a novel way of integrating migrants and refugees through ICT-enabled solutions that automatically adapt to the specificities of each person. NADINE is creating an adaptable platform able to provide functionalities for skill assessment, suggest and provide individualized skills training programs to adapt existing skills into host societies needed skills, provide a digital companion that suggests and assists the end-users through administrative tasks and create data analytics functionalities of host authorities, businesses and NGOs.

During 2019-2020, Caritas Hellas actively participated in tasks related to the identification of the user requirements and use cases of NADINE platform, the definition of existing barriers in social and labor market integration of migrant population. The consortium proceeded with the development of the actual components (the administrator companion chatbot, the portfolio, psychometric tests, serious and language games, data analytics I & II) and integrated them into one unified system. By the end of 2020, CH has organized the driver pilots (first version of the system) and assisted pilots (second and upgraded with new components system) of the use of the system with the participation of more than 150 asylum seekers in total. The results and feedback of the participating target group has been used to shape the final version of the platform and be tested during the programmed for 2021 real life pilot phase.



“ *Work is an expression of human dignity, a path of development and of social inclusion.*

Pope Francis

**EMPLOY
-YOUR-
SELF!**



Co-funded by
the Erasmus+ Programme
of the European Union

Employ Yourself

“Employ Yourself: Employment opportunities for youth in social economy” is a project on social economy and youth that has been approved and funded by the European Union (program Erasmus Plus, grant agreement no. 2019-1822/O14-001). The project partners are national Caritas organizations from Albania, Bulgaria, Greece, Italy, Kosovo, Montenegro and Serbia, under the coordination of Caritas Bosnia and Herzegovina. The overall objective is to empower youth coming from 8 countries for the promotion of social and work inclusion of young people through social economy. It has started in November 2019 and due to COVID19 a no cost extension is pending for its smooth conclusion. The main project goals are to:

- Strengthen the capacities of youth organizations in developing social economy perspectives by providing knowledge, skills and exchange of information about the existing best practices.
- Raise awareness and increase knowledge of young people about opportunities offered by social economy in South East Europe.

I am Yeganeh and I come from Iran. I came to Europe in search of peace and safety for myself and my family. I live now in Kypseli, a multicultural neighborhood in central Athens with my husband and my son. In Caritas, I had the chance to browse through NADINE project's toolset. I think NADINE project is very useful for asylum seekers! We are able to create a great CV in NADINE platform and can change it anytime. We can develop our CV according to EU standards, and that is just great!

ACTIVITIES & PROGRAMMES

ACCESS TO HEALTHCARE

5,404

PEOPLE SERVED
2019

9,890

INTERPRETATION SESSIONS

Facilitation of Access to Healthcare

Observing a persistent gap in the timely provision of interpreting services in the hospitals, Caritas Hellas since 2017, has implemented an innovative approach by creating a cultural mediators' shift system in centrally located public hospitals on duty in coordination with the social services and management of the hospitals and with referrals from the Caritas Social Spots and other NGOs. Caritas Hellas operated in 6 hospitals, Alexandra, Paidon Agia Sophia, Evangelismos, Evangelismos Polyclinic, Gennimatas and Dafni. It also covered the Ippokrateio Hospital in Thessaloniki. The service has showed impressive quantitative and qualitative results for the beneficiaries and strengthened the trust between involved stakeholders. Caritas Hellas extended its presence in the hospitals till April 2019 in an effort to coordinate with the hospitals for a timely and orderly handover. Given the excellent results of the Pilot, Caritas

Hellas has extended proposals for collaboration with KEELPNO and/or collaborating hospitals for the covering of potential gaps and share of know-how in the future.

“Excellent services. Thank you for the respectable job and your support to refugees”.

Female Interviewee, Alexandra Hospital

“The interpreters of your service are delivering in an excellent way, they are cooperative and act immediately towards solving any problems when notified by us”.

**Konstantinos Kollios, Doctor,
Ippokrateio -THESSALONIKI)**

YOUNG

CARITAS

IN ACTION



Young Caritas team is a self-directed, energetic team of young volunteers who organize many actions linked to social inclusion, environmental causes, and cultural events.

During 2019, "Young Caritas in Action" team has decided to organize a new journey for the photo exhibition "My city, Athens" from the Municipal Market of Kypseli in Athens to Chania in Crete and finally to the Aegean island of Tinos. The exhibits were a fruit of the 4-month Educational Photography Seminar, held at Neos Kosmos Social Spot, in the context of the "METAVASIS Project", implemented by Caritas Hellas and funded by the German Foreign Ministry and Caritas Germany. The initiative took place in the context of Caritas Internationalis' campaign "Share the Journey", where Pope Francis invites all people to come together, coexist, share experiences and build a global community of respect and solidarity. The volunteer activity was supported by the Fellowship of the Least Coin, a global ecumenical movement of prayer for Justice, Peace and Reconciliation (www.flc.net.ph).

From 10 to 24 August 2019, hundreds of tourists have been able to visit the Catholic Parish of Chania and the cultural Center of "Saint Antonios" in Tinos and familiarize themselves with the photo creations of the 28 refugees and asylum seekers but also with the work of Caritas Hellas. Young Caritas volunteers accompanied the exhibition tour in collaboration with Caritas Naxos-Tinos and promoted volunteerism while raising awareness and breaking stereotypes about refugees.

In September 2019 "Young Caritas in Action" actively participated in the Voluntary Festival "Voluntary Action", held by skywalker.gr, in Athens. The volunteer group, together with the staff, informed the visitors about Caritas Hellas' multifaceted work and invited them to interact with other people through a Puzzle workshop, composing a global map of solidarity, respect, offering, altruism, justice, equality and love.

Full of enthusiasm, "Young Caritas in Action" are eager to organize new activities, always spreading Caritas' spirit.



I am Erika and I live with my family in Thessaloniki, Greece. As a young volunteer at Caritas, participating in numerous projects, I feel glad to be given the chance to get out of my comfort zone. Meeting people with different backgrounds and getting a closer insight of their perspectives towards life made me realize the great importance of the volunteering culture stimulated by the organization.

ACTIVITIES &

PROGRAMMES

2 YEARS IN PICTURES



GLOBAL REFUGEE FORUM "ODYSSEY" THEATER PLAY

During 2019, Caritas Hellas participated at the First Global Refugee Forum that took place in Geneva at the United Nations Office. The Forum is a key element of the new Global Compact on Refugees that was affirmed by UN member states in New York in December 2018. The first-ever Global Refugee Forum brought together refugees, heads of state and government, UN leaders, international institutions, development organizations, business leaders and civil society representatives.

During the side event of the Forum organized by Caritas Internationalis on the 16th of December 2019, Caritas Hellas shared its experiences, practices and lessons learned through its acting group project, which succeeded in providing a creative space of encounter between refugees and local communities. The presentation concluded with the projection of a recorded version of the theater performance "Odyssey", featuring a multicultural cast. The acting group project has received high praises as an exemplary and innovative method of empowerment and intercultural communication and was included in the Best Practices List of the UNHCR First Global Refugee Forum.



THE FUTURE IS MADE OF US, LET'S SHARE THE JOURNEY



GLOBAL WEEK OF ACTION SHARE THE JOURNEY

The Global Week of Action has been the annual highpoint of the Share the Journey campaign, when Caritas groups and supporters carry out special actions and events, intended to bring new and old members of the communities together and to break down barriers. Main aim of the campaign has been to promote Pope Francis' "culture of encounter" between migrants, refugees, and established communities by strengthening the ties, confronting prejudice and recognizing the concept of common humanity.

In 2019, Global Week of Action was dedicated to activism through all forms of creative arts – asking the question "Who are we to each other?". Caritas Hellas participated to the campaign with highlights of the cultural creations of young refugees and migrants.



"The testimony given by the participants in Caritas Hellas' Metavasis project has proved so inspiring that we felt was the natural choice to showcase this at the first-ever UN Global Refugee Forum in Geneva last year. The positive impact on the life of the young refugees who took part in the theatre project is what we care for the most. Art and creative expression can go a long way towards supporting social inclusion in society – and Caritas Hellas did it beautifully"

Alfonso Apicella, Caritas Internationalis' Global Campaigns Manager

"Art can heal many wounds. My great love is acting. I am a professional actor. Through theater and art, I express all my feelings. The past two years, I coordinated a theatrical group in the Social Spot of Caritas Hellas in which, young refugees are the participants. When you are on stage you are free. This is something that I try to pass on to my students."

Chalil Alizada – Interpreter-Coordinator of the theatrical group of Caritas Hellas



"I am honored to be the protagonist to theatrical play of Caritas Hellas. As I practiced theater, I was able to portray a message to the community about the taste of freedom of speech, confidence, solidarity, more knowledge in Greek literature. As a woman, I did not have the freedom to practice this art in my own country"

Mahboubeh Tavakoli from Iran



ACTIVITIES & PROGRAMMES

2 YEARS IN PICTURES

GLOBAL REFUGEE DAY

On World Refugee Day, held every year on the 20th of June, Caritas Hellas commemorated the strength, courage and perseverance of millions of refugees forced to flee their home. On the occasion of 2019 World Refugee Day, Caritas Hellas joined forces with other NGOs in three events-meetings where all together, sent a strong message of peaceful coexistence.

Cooking with the refugees

Mehrdad Seyfi, who has been supported by the job counselor of the Social Center of Neos Kosmos, participated at the UNHCR's Festival "Cooking#WithRefugees". As in his homeland, cooking was an integral part of his life, he had the opportunity, through this festival, to cook in some of the most well-known restaurants of Athens.



You, me and those that came after - We are all citizens

On Saturday 22nd of June, at the Serafio in the City of Athens, Caritas Hellas participated in the open discussion and thematic parallel workshops on homelessness, access to the job market, entrepreneurship, and integration.

We Create Together - We Live Together / Kypseli Municipal Market

In celebration of the Global refugee day at the Municipal Market of Kypseli, refugees and members of the photo group of CH participated in the discussion about photography and refugees and exchanged views with established Greek photojournalists. Invited by Caritas Hellas has been the photojournalist of CNN Greece Lefteris Partsalis.

“
There can be no renewal of our relationship with nature without a renewal of humanity itself

Pope Francis

INTERNATIONAL EARTH DAY

Honoring the International Earth Day on the 22nd of April 2019, Caritas Hellas participated in the viral challenge "trashtag", a movement that aims at raising environmental awareness; CH shared photos of the cleaning of Alimos beach in Athens where volunteering staff and served refugees, proudly gathered 20 trash bags, leaving the beach pristine!

Caritas Hellas Social Spot in Neos Kosmos organized a series of information sessions and workshops on "going green" for Caritas Hellas staff and served population with the support of "Zero waste Athens".



ABOUT

CARITAS

DIOCESAN CARITAS



CARITAS OF ARMENIAN CATHOLICS (NEOS KOSMOS, ATHENS)

Active since the beginning of 1980s.

Main activities:

Family Counselling: A family counselor, a gynecologist and a psychologist advise and support families and couples in individual sessions at the listening center. The program is supported by Caritas Italiana.

Vocational training program for young people with culinary lessons (in Greek and Italian cuisine)

Clothes distribution for people in need with the support of volunteers.

The Children GREST is a summer educational and recreational program for children of primary school that engages around 50 children each year (open to all ethnic and religious backgrounds) and it is organized and run with the support of an educator and the youth workers - volunteers of the local parish.

Solidarity and Ethical Traveling. Since 2017, ARARAT is aiming to spread the idea of ethical and responsible traveling by sensitizing the visitors on solidarity issues and by helping them immerse into the local reality. The services include travel planning, organizing, facilitating and implementation. Ararat is supported by a Caritas Europa inter-balkan program on social and solidarity economy (ELBA).

ARARAT has participated as the Greek partner of **“EARTH - Empowering young people in Eco- & Agro- Rural Tourism to Help local development”**, an Erasmus+ project (No 2017-2267/032-001). The project has the aim of empowering youth NGOs from Albania, Greece, Italy, Montenegro, Kosovo and Serbia in promoting and enhancing rural territories and communities and preservation of natural resources and cultural heritage.

Contact info:

43, Sarkoudinou str., 11744 Neos Kosmos, Athens
Tel.: +30 2114007252
E-mail: ordarcat@otenet.gr

CARITAS ATHENS

Active since 1978. Officially registered as an NGO since 1987.

Main activities:

Caritas Athens Refugee Program

In the context of Caritas Athens' Refugee Program, more than 600 vulnerable people find daily solidarity and support. In an environment promoting hope and respect, the people served were offered advice aiming at personal empowerment while covering their basic needs in food, clothing, and essentials.

In relation to the coverage of basic needs, more than 180.000 portions of hot food have been served in the soup kitchen and distributed during COVID19 and more than 5.070 people used the shower facilities. 10.695 people received clothing, bed linen and essentials. 1.600 families have been provided with milk for all ages, while parents have been informed about childcare issues.

Social services have informed more than 8.488 adult refugees on social, legal and hygiene issues. Parallely, the Help Center provided daily psychosocial and counselling support and weekly psychotherapy sessions.

Educational activities for adults and children include Greek and English language courses and the operation of a child friendly space as well as a library, with publications in five languages (Arabic, Farsi, Greek, English and French).

The project is supported by: CRS, Caritas network, Diocesan Caritas of Italy and Caritas Hellas.

Urban Shelter Program – ESTIA (UNHCR/Ministry of Migration, CRS)

1.207 refugees are accommodated in 8 buildings and 132 apartments, while enjoying psychosocial support, social integration activities and monthly financial support.

ESTIA Cash Assistance Program- (UNHCR, CRS)

32.114 asylum seekers residing in the camps of Southern Greece, as well as in the urban sector of Attica received monthly financial support.

Hellenic Integration Support for Beneficiaries of International Protection Helios II – IOM / CRS

1.466 recognized refugees have been supported in their search for accommodation and a rental subsidy is given together with support in their professional establishment.

Social Integration & Livelihoods- (CRS)

247 refugees and asylum seekers have been supported in learning Greek and finding work, while participating in integration actions in their new social environment.

Caritas Athens is also active in organizing blood donations and providing support to different vulnerable people such as:

- the elderly, patients & people with health problems (visits to hospitals and patients' homes - provision of moral, psychological and/or financial support),
- the homeless (food provision to 20-25 people twice monthly),
- prison inmates (visits to the prisons – moral, spiritual and material support).

Other aspects of CA's work include the promotion of voluntary work, the organization of cultural and spiritual events for reflection and raising awareness.

Contact info:

9, Omirou str., 10672 Athens
Tel.: +30 2103626186
E-mail: caritasathens@caritasathens.gr
www.caritasathens.gr

CARITAS CHIOS

Active since 1995. Supported by volunteers.

Main activities:

- Support to the prisoners with the provision of personal hygiene items.
- Financial support to vulnerable families in Chios

Contact info:

4, Ioustiniani str, 82100 Chios
Tel.: +30 2271021617
E-mail: caritaschiou@hotmail.com

ABOUT

CARITAS

DIOCESAN CARITAS



CARITAS CORFU – ZAKYNTHOS – CEPHALONIA

Active since the 1980s. Supported by volunteers.

Main activities:

- Collection of in-kind donations and organization of distributions of NFIs (clothes, books, toys and other) to people in need
- Visits and accompaniment of the elderly residents of care facilities during which material support and little gifts are offered.
- Visits to the prison inmates for moral and spiritual support.
- Cash assistance and food distributions to extremely vulnerable families
- Provision of food and assistance to asylum seekers residing at Katsika accommodation site.
- Collaboration with Hellenic Red Cross, Municipality's social services and the Region of Ionian Islands on social issues.

Contact info:

3, Montzenigou str., 49100 Corfu
Tel.: +30 2661030277
E-mail: cathepco@otenet.gr

CARITAS CRETE

Active since 1993. Supported by volunteers.

Main activities:

- Collection and distribution of clothes to families in need.
- Distribution of food to the most vulnerable.
- Christmas celebration for vulnerable children.
- Organizing a charity bazaar at the local parish.
- Fundraising activities for emergencies.
- Financial support to the shelter for homeless people in Athens, "The house of Bethlehem".

Contact info:

72A, Antheon str., 71409 Herakleion
Tel.: +30 2810239298



*Our freedom is born from God's love
and grows in charity*

Pope Francis

CARITAS DIVINE PROVIDENCE - EXARCHATE OF BYZANTINE RITE

Caritas Divine Providence is active since the 1950s. (During the Second World War, the Catholic Church was implementing philanthropic activities under the name "Shelters of Divine Providence"). Activities are supported by Caritas network, the Dicastery for Promoting Integral Human Development, Caritas Hellas, private donations, the parish and volunteers.

Main activities:

- Operation of the listening center where psychological and moral support is offered to the people in need during personal meetings and following the social history intake.
- Financial support to 50 vulnerable families monthly.
- Distribution of food and NFIs (clothing, toys and school supplies) to people in need
- Support to refugee population in the center of Athens with food and non-food items. Accompaniment of families in efforts of integration and livelihoods. Assistance to families for children's enrollment to schools.
- Collaboration with the Social Clinic at Patision str. for medical support to asylum seekers and refugees living in abandoned buildings in Athens.
- In collaboration with Caritas Hellas, Caritas Divine Providence and the Foundation for the Child "Pammakaristos" implemented a 12-month program of assistance to the population affected by the wildfires in July 2019: cooking and distribution of hot meals to vulnerable families and individuals, material support and psychosocial support. Caritas Divine Providence and the Foundation for the Child "Pammakaristos" continue the provision of hot meals to extremely vulnerable households following the closure of the program.

Contact info:

246, Aharon str., 11253 Athens
Tel.: +30 2155556630
E-mail: grcathex@gmail.com

CARITAS NAXOS - TINOS - ANDROS - MYKONOS

Active since the 1970s, officially recognized as a philanthropic association and social care provider in 2014. Programs have been supported by Caritas Italiana, Caritas Spain, Diocesan Caritas of Reggio Calabria - Bova and Diocesan Caritas of Foligno (Italy), the Regional Government (Region of South Aegean Sea), Caritas Hellas, local parishes and volunteers..

Main activities:

- Supporting families for covering their basic needs in the three largest islands of Cyclades (Tinos, Naxos and Andros). (food, clothing and other)
- Daily snack offered to students at the secondary school of Tinos.
- Collection of food items in support of the Soup Kitchen of Caritas Athens and the work of Missionaries of Charity (Mother Teresa), in Athens.
- Psychological support and counselling for the people in need at the listening center.
- Access to medical support for vulnerable families
- Support and solidarity visits to elderly and people with disabilities.
- Organizing charity, spiritual and cultural events.
- Collaboration with local authorities for supporting refugees.
- Raising awareness campaigns and events: Hosting the photographic exhibition "My city, Athens..." with the support of Young Caritas volunteers.
- Hosting groups of volunteers that support different activities on the island of Tinos, as voluntary work at the Museum of Ursulines in Loutra, accompaniment to the elderly and people with disabilities.
- Participation in Social Economy activities (Social & volunteering tourism) and initiatives on Social Enterprising.

Contact info:

Catholic Archdiocese, Pallada 84200 Tinos
Tel.: +30 2283022382 / +30 6946869194
E-mail: caritasntm@caritas.gr | www.caritas-ntm.gr

ABOUT

CARITAS

DIOCESAN CARITAS



CARITAS RHODES

Active since 1980. Supported by volunteers.

Main activities:

- Basic needs support to refugees. (food and personal hygiene items).
- Distribution of 250 food parcels for the most vulnerable families once a week at the Monastery. The activity is supported by the Jerusalem Pro Terra Sancta-ATS.
- Courses in Greek language. Scholarships for English and Spanish.
- Psychological support to groups of cancer patients in the Parish Hall by a volunteering professional.
- Operation of a listening center in collaboration with other social welfare organizations.
- Support to patients in the hospitals of Kos and Rhodes that have no family to accompany them.
- Support to prison inmates (visits and facilitation of communication with their families

Contact info:

39, Kathopouli str., 85100 Rhodes
Tel.: +30 2241022305

CARITAS SYROS

Active since 1970. Officially registered as a philanthropic association in 1986. All programs are implemented by dedicated volunteers and are supported by: Caritas Syros resources, Super Market Vassilopoulos, private donations, Ministry of Labor and Social Affairs, Regional Government of South Aegean Sea.

Main activities:

- Support to vulnerable families that are facing extreme poverty: provision of food, medication, utilities, and rental costs.
- In collaboration with supermarket AB Vassilopoulos, distribution of food or vouchers to families in extreme poverty.
- Short-term accommodation support for the family members of patients at the island's hospital who cannot afford accommodation expenses.
- In collaboration with local farmers, collection and distribution of vegetables and fruits to families and individuals in extreme poverty.
- Organization of fundraising charity bazaars.
- Collection of clothes and distribution to vulnerable families in Syros, to refugee population stranded in Aegean islands, as well as to the Refugee Program of Caritas Athens.

Contact info:

15, G. Papandreou str., 84100 Syros
Tel.: +30 2281075753| E-mail: carsyr@gmail.com www.
episkopisyrou.gr/karitas-sirou/



CARITAS THESSALONIKI

In the premises of in the Apostolic Vicariate of Thessaloniki, Caritas volunteers have been active since the beginning of 1980. Caritas Thessaloniki has been operating since 2007 while it registered officially as a philanthropic association in 2017. Programs are supported by the Caritas Network, Caritas Hellas, the Diocesan Caritas Sardegna and volunteers..

Main activities:

- Food and clothing distributions to people in need.
- Poverty observatory: Operation of an online OSBOWEB registration and monitoring system, with more than 750 families registered and in need of help and support.
- Support to vulnerable women in accessing breast cancer diagnostic tests.
- Reception and support of the people in need at the listening center via social history interviews, followed by assessment and understanding of the needs and location of resources to meet them.
- Social support program for Roma children with educational and recreational activities.
- Support to the refugee population in Northern Greece since 2015 in collaboration with Caritas Hellas
- Visits to the state penal institutions and support to the most vulnerable prison inmates.
- Blood donations.

Contact info:

19, Fragkon str., 54625 Thessaloniki
 Tel.: +30 6936009649
 E-mail: caritasthessaloniki@outlook.com.gr

CARITAS THIRA (SANTORINI)

Active since 1990. Supported by volunteers..

Main activities:

- Charitable activities at a local level.

Contact info:

Fira, 84700 Thira | Tel.: +30 2286025504
 E-mail: catholicurchsantorini@gmail.com

Earthquake in Albania: Caritas Hellas and diocesan Caritas solidarity fundraising

In the context of solidarity between the national Caritas of Caritas Internationalis network and its mechanism of emergency response, under the order of the Catholic Bishops' Conference in Greece, on 8 December 2019, a Solidarity Fundraising was held in favor of those affected by the devastating earthquake in Albania. The sum of 20.000 euros collected by Caritas Hellas within the Caritas network in Greece, was offered to Caritas Albania to support its projects for the affected population.

ABOUT

CARITAS

GOVERNANCE

Caritas Hellas' Board of Directors

PRESIDENT

Msgr Antonios Voutsinos
Catholic Ecclesiastical Province of Syros

VICE PRESIDENT

Nikolaos Roussos
Ecclesiastical Province of the Greek Catholic Exarchate

GENERAL SECRETARY

Anna-Maria-Stella Foskolou
Catholic Ecclesiastical Province of Naxos - Tinos

SPECIAL SECRETARY:

Maria-Louisa Roussou
Catholic Ecclesiastical Province of Syros

TREASURER

Maria Roussou
Ecclesiastical Province of the Greek Catholic Exarchate

Management Team

Maria Alverti

Director

Elissavet Milliari

Head of Administration and HR

Eirini Savvari

Head of Finance

Stanislaos Stouraitis

Head of Community building and Diakonia

Evelina Manola

Social Policy and Advocacy Officer

Members of the Board:

Reverend Father Ioan-Robert Reikli

Catholic Ecclesiastical Province of Corfu-Zante-Kephallonia

Maria Daveroni

Catholic Ecclesiastical Province of Naxos - Tinos

Bernardina Liberatore

Catholic Ecclesiastical Province of Crete

Takouhi Markarian

Ecclesiastical Province of Ordinariat of Armenian Rite

Caterina Miceli

Catholic Ecclesiastical Province of Crete

Kalliopi Papadopoulou

Ecclesiastical Province of Ordinariat of Armenian Rite

Maria-Celeste Papadopoulou

Catholic Ecclesiastical Province of Chios

Issam Sous

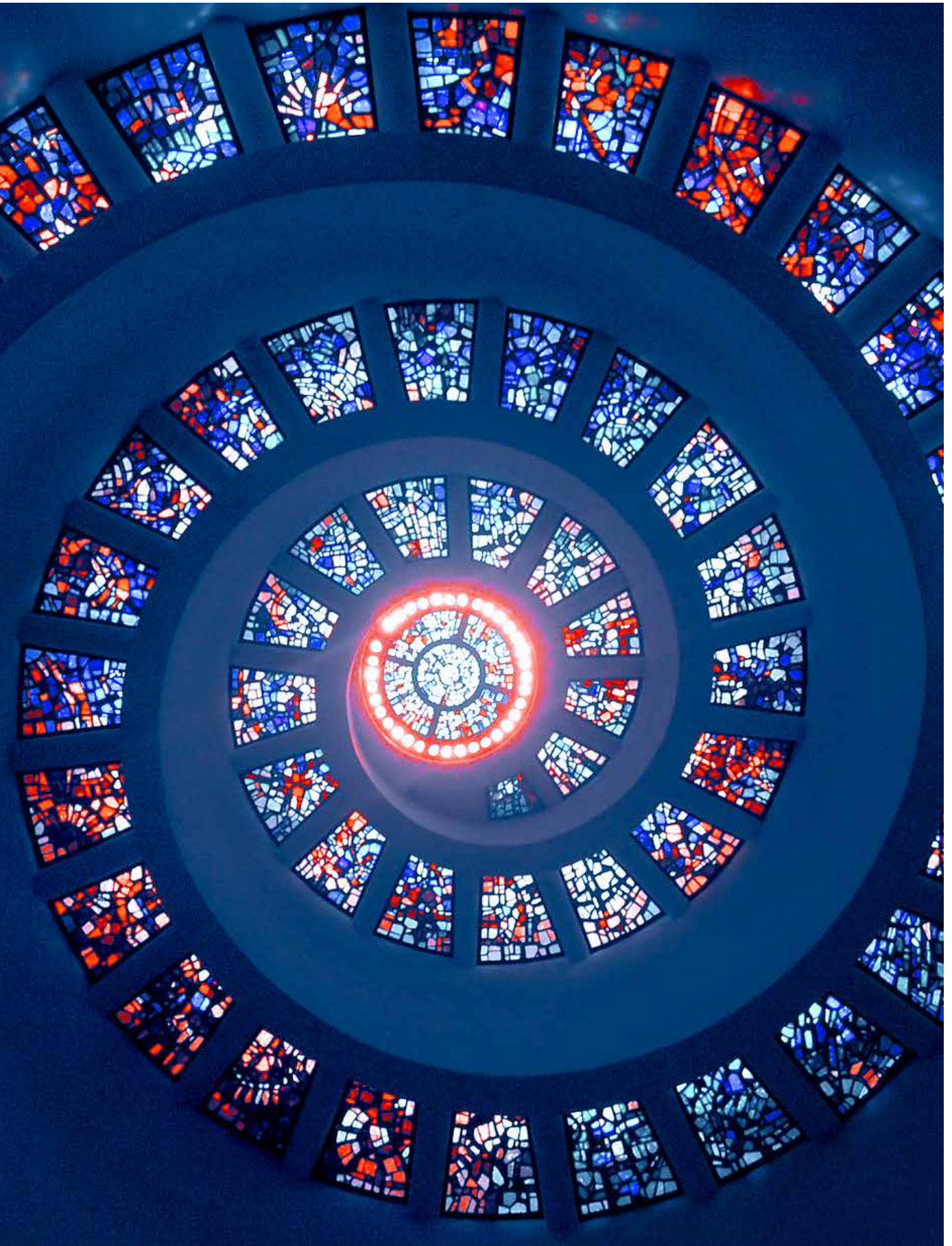
Catholic Ecclesiastical Province of Apostolic Vicariate of Thessaloniki

Tjortj Tjortjevits

Catholic Ecclesiastical Province of Apostolic Vicariate of Thessaloniki

Georgia Voutsinou

Catholic Ecclesiastical Province of Syros



ABOUT

CARITAS

INTERNATIONAL NETWORK



Caritas Internationalis

Caritas Internationalis is a confederation of 163 members who are working at the grassroots in almost every country of the world. When a crisis hits, Caritas is already on the ground. The diverse members give it its strength – from small groups of volunteers to some of the biggest global charities. Inspired by Catholic faith, Caritas is the helping hand of the Church – reaching out to the poor, vulnerable and excluded, regardless of race or religion, to build a world based on justice and fraternal love.

Caritas Internationalis has its headquarters in Rome and coordinates emergency operations, formulating development policy and advocating for a better world for everyone. All national Caritas organisations are members of their own regional Caritas networks and the international confederation.

From the founding of the first Caritas in Germany in 1897, to the setting up of Caritas Internationalis in 1951, until today, Caritas has a rich history of listening respectfully to the suffering of the poor and giving them the tools to transform their own lives. The deep moral and spiritual principles of dignity, justice, solidarity and stewardship still guide Caritas today.

Caritas works in rich countries and not so well-off ones, in the Northern hemisphere and the global South. CI considers integral human development as the guiding principle for our longer-term projects but responds efficiently and effectively to sudden onset emergencies too.

Due to its vast grassroots network, Caritas is often the first on the scene to help and stays on when other humanitarian agencies have left.

Caritas believes in solidarity, social and economic justice and peace and proactively incorporates these principles in its work.





Fight for the common good, serve the poor, be protagonists of the revolution of charity and service

Pope Francis



Caritas Europa

Caritas Europa is a Catholic network working with people of all faiths to end poverty and to promote the dignity of all people.

Caritas Europa believes that people and the environment, not profits, should be at the heart of all policies. CE opposes all kinds of exclusions and supports all initiatives that promote sustainable development that benefit everyone and enable all people to find a meaningful role to play in society.

The work of Caritas Europa is inspired by the 7 principles of Catholic Social Teaching, with particular attention to the preferential option for the poor and vulnerable. This means that CE focuses primarily on the poorest and most vulnerable in European societies, not least those who are newly arrived in Europe as migrants or refugees.

Caritas Europa has 49 member organizations in 46 countries across the European continent, including in all member states of the European Union and the vast majority of Council of Europe member countries.

Caritas Europa is very active among the Brussels-based civil society. The network holds a privileged partnership with the:

CCEE - Council of European Bishop's conferences

COMECE - Commission of the Bishops' Conference of the European Community

CIDSE - International Alliance of Catholic Development Agencies

Caritas Europa is also a co-founder of Social Services Europe, along with CEDAG, EASPD, EPR, Eurodiaconia, FEANTSA, Red Cross, Solidar, and Workability Europe.

Caritas Europa is a member of:

CONCORD - European NGO Confederation for Relief and Development

ECAS - European Citizen Action Service

ECRE - European on Refugees and Exiles

ERSO - European Reintegration Support Organisations

European NGO Platform for Migration and Asylum

NGO Voice - Voluntary Organisations in Cooperation in Emergencies

SDG Watch Europe

Social Platform - Platform of European Social NGOs

Social Services Europe

Caritas Europa is part of the working structures of:

COMECE's Working Group on Migration and Asylum

COMECE's Commission on Social Affairs

Official Stakeholder for the European Platform Against Poverty

FACTS &

FIGURES

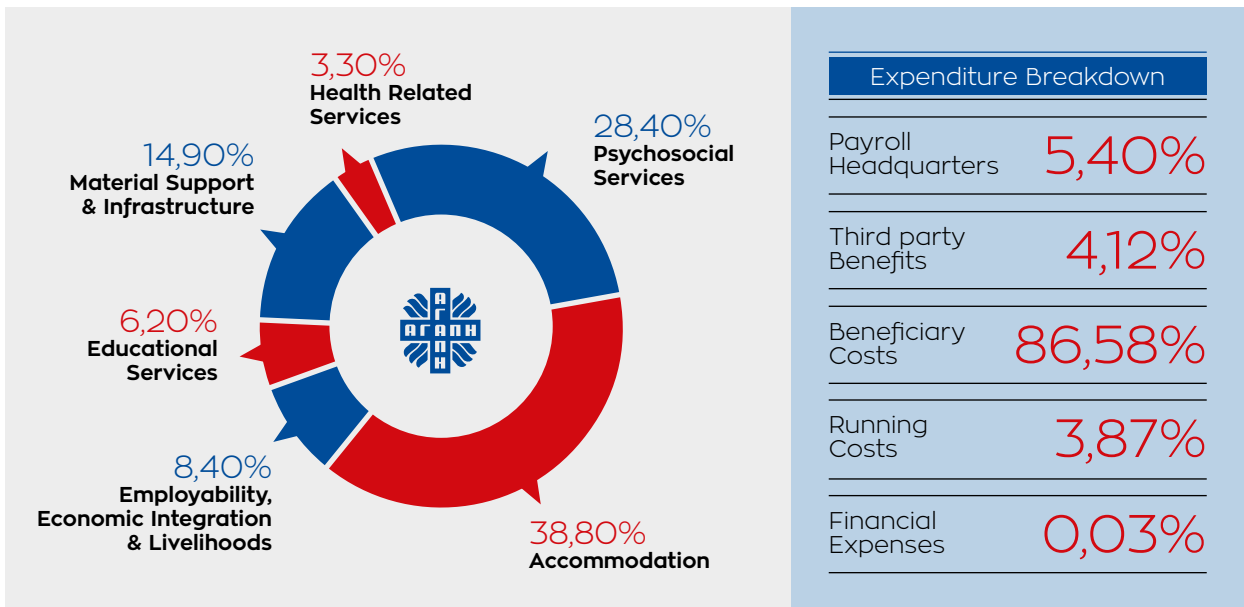
FINANCIAL DATA 2019

STATEMENT OF ACCOUNTS HELLAS 31/12/2019

INCOME		
OPENING BALANCE 31/12/2018		1.335.956,89
I. OWN CONTRIBUTIONS		
Membership fees	440,00	
Local Caritas	5.530,60	5.970,60
II. DONATIONS-PROGRAMME CONTRIBUTIONS		
Programmes	3.312.645,90	
Individual Giving, Schools & Federations	10.970,78	
Foundations and Corporates	81.298,93	
Capital Revenue(bank Interest)	185,32	
Reimbursed Expenses (Travel Expenses of staff)	26.243,94	3.431.344,87
III. TRANSITORY ACCOUNTS		
Expenditure 2019 due 31/12/2019	195.273,31	195.273,31
TOTAL INCOME		4.968.545,67
EXPENSES		
I. PAYROLL		
Employees, Secretariat, Administration	156.561,72	
Employer contributions	38.573,49	195.135,21
II. THIRD PARTY FEES AND EXPENSES		
Freelancers	114.541,90	114.541,90
III. THIRD PARTY BENEFITS		
Other Third Party Benefits (Electricity, Comm.Costs,Water bill)	34.315,35	34.315,35
IV. EXPENSES		
Beneficiary costs		
- Program Implementation Expenses	607.122,57	
- Payroll costs	2.520.201,96	3.127.324,53
V. RUNNING COSTS		
Office expenses	44.036,85	
Publications - Prints	14.688,26	
Other Expenses	30.065,08	
Travel expenses for meetings in Greece and abroad	47.842,23	
Subscriptions	3.000,00	
Other taxes (Interest and donation taxes)	289,30	139.921,72
VI. FINANCIAL EXPENSES		
Bank Interest & Expenses	962,35	
Taxes - Lease - Lease Handling	27,79	990,14
TOTAL EXPENSES		3.612.228,85
VII. TRANSITORY ACCOUNTS		
DEPT OF PREVIOUS OF USE CALCULATED IN 2019		186.601,71
Advances		5.158,99
TOTAL EXPENSES		3.803.989,55
BALANCE 31/12/2018		1.164.556,12

THE BALANCE CONCERNS EXCLUSIVELY FUNDS FOR THE IMPLEMENTATION OF PROGRAMS CONTINUED IN THE FOLLOWING YEAR. THE CORRECT AND CONTINUOUS OPERATION OF THE ORGANIZATION IS ENSURED WITH CAPITAL RESERVED

INVESTMENT SECTORS 2019



“The best way to prepare a bright future is to experience the present as best we can, with commitment and generosity”

Pope Francis



FACTS &

FIGURES

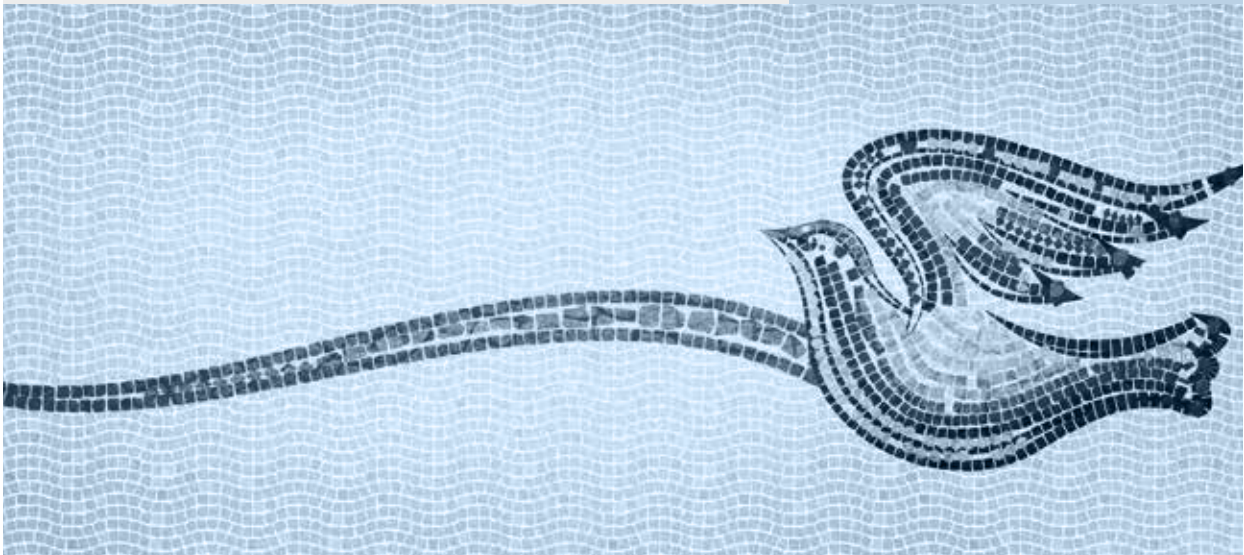
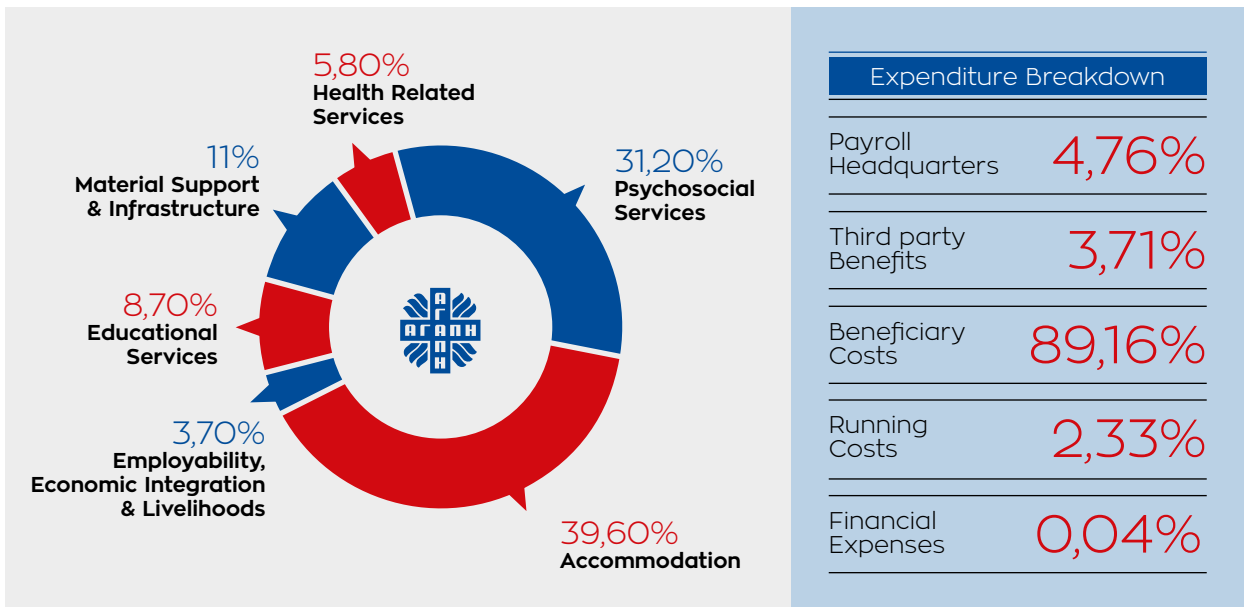
FINANCIAL DATA 2020

STATEMENT OF ACCOUNTS HELLAS 31/12/2020

INCOME		
OPENING BALANCE 31/12/2019		1.164.556,12
I. OWN CONTRIBUTIONS		
Membership fees	480,00	
Local Caritas	5.555,90	6.035,90
II. DONATIONS-PROGRAMME CONTRIBUTIONS		
Programmes	3.627.115,50	
Individual Giving, Schools & Federations	6.127,42	
Foundations and Corporates	121.513,67	
Capital Revenue(bank Interest)	49,70	3.754.806,29
III. TRANSITORY ACCOUNTS		
Expenditure 2020 due 31/12/2020	199.444,79	199.444,79
TOTAL INCOME		5.124.843,10
EXPENSES		
I. PAYROLL		
Employees, Secretariat, Administration	151.602,22	
Employer contributions	37.174,40	188.776,62
II. THIRD PARTY FEES AND EXPENSES		
Freelancers	113.045,20	113.045,20
III. THIRD PARTY BENEFITS		
Other Third Party Benefits (Electricity, Comm.Costs,Water bill)	34.388,79	34.388,79
IV. EXPENSES		
Beneficiary costs		
- Program Implementation Expenses	573.543,33	
- Payroll costs	2.965.598,43	3.539.141,76
V. RUNNING COSTS		
Office expenses	56.855,02	
Publications - Prints	2.679,71	
Other Expenses (premises rents)	25.868,00	
Travel expenses for meetings in Greece and abroad	515,00	
Subscriptions	6.500,00	92.417,71
VI. FINANCIAL EXPENSES		
Bank Interest & Expenses	1.648,95	1.648,95
TOTAL EXPENSES		3.969.419,05
VII. TRANSITORY ACCOUNTS		
DEPT OF PREVIOUS OF USE CALCULATED IN 2018		196.165,31
Advances		2.212,40
TOTAL EXPENSES		4.167.796,76
BALANCE 31/12/2020		957.046,34

THE BALANCE CONCERNS EXCLUSIVELY FUNDS FOR THE IMPLEMENTATION OF PROGRAMS CONTINUED IN THE FOLLOWING YEAR. THE CORRECT AND CONTINUOUS OPERATION OF THE ORGANIZATION IS ENSURED WITH CAPITAL RESERVED

INVESTMENT SECTORS 2020



Caritas Hellas Annual Report Credits:
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